



Opening Doors, Changing Lives

DIVISION OF MENTAL RETARDATION SERVICES

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March 2001

Training Held In Grier Appeals Process

Training regarding the process for appeals of MR Waiver services was provided in each region over the past few months.

ISC's and Regional Office staff were invited to participate. The training was well received by all of the audiences.

On March 9th, Kathy Dungan, Director of Appeals and Resolutions, along with Betty Boner and Rob Wilson from the TennCare Office of General Counsel, provided an overview of the process to ISC's at the Statewide ISC Conference.

If you have any questions about appeals, please contact your local Regional office's Appeals Unit at one of the following numbers:

- East - 865-588-0508
- Middle - 615-231-5000
- West - 901-685-3901

Or you can contact the Central Office in Nashville by calling 615-532-6530

Operation Rescue

Emergency Notification System Available in Memphis

The Memphis Fire Communications Bureau has developed an emergency notification system called Operation Rescue. This system was developed for people that may need additional help in an emergency situation.

This system was designed so that when a call is placed from your residence, your demographic information, type of assistance you need, and your location/part of the house you occupy will be seen by the emergency operator. Then, the information will be dispatched to those responding to your emergency.

If you are interested in Operation Rescue, the first step is to call the Memphis Fire and Communications Bureau and request a copy of the Operations Rescue form. Once you have obtained a copy of the form, complete and return it to the nearest fire station or to The Memphis Fire and Communications Bureau.

If you reside outside of the Memphis Area, contact your local Fire Department and ask if they have a similar program.

If you have any questions, contact Julie Netemeyer in the West Tennessee Regional Office of Mental Retardation Services at (901) 685-3901 extension 135 or the Fire Communications Bureau at (901) 458-8281.

GVDC Names Building in Honor of John Jones

Greene Valley Developmental Center celebrated its 40th anniversary on Wednesday, December 13, 2000, by naming its administration building in honor of John N. Jones, who was instrumental in bringing the state facility to Greene County.

The presentation had been a well-kept secret and was unexpected by Jones, publisher of The Greeneville Sun.

Doug Fain, chairman of the board of trustees, made the surprise announcement during Greene Valley's 40th Anniversary Tea.

Mr. Fain stated that it has been observed by the Board of Trustees that Mr. John M. Jones has been a friend to Greene Valley Developmental Center and has given his support, guidance and leadership in many ways to the people who live and work at Greene Valley.

Dr. Henry "Bud" Meece, Superintendent of Greene Valley told Mr. Jones that this is just a small token of appreciation for what he has done. The entire Greeneville and Greene County community has been enhanced by Mr. Jones' help to Greene Valley.

Mr. Jones responded that he was not deserving of this. He feels there are others more deserving, but he is very honored.

WEB POSTINGS

Announcements, draft policies, final policies and information bulletins all appear on our Web site. Recent activities include:

INFORMATION BULLETINS

BULLETIN NUMBER	BULLETIN TITLE	CONTACT PERSON	DATE ISSUED
01-05	Making Community Inclusion Work	Donna Allen	2/17/01
01-06	Alert: Aspirin Therapy; NSAID Therapy; Oral Iron Therapy	Phil Akers	2/20/01
01-07	Comprehensive Health Care Assessments	Dwan Allen	3/7/01
01-08	Rate Structure Pilot Project	Donna Allen	3/9/01

Conferences

April 17 - 19, 2001

ACES Conference

Accessing Community

Employment Services

The 12th Annual

Supported Employment Conference

Employment: Dream the Possible

Dream

Gatlinburg Convention Center

Gatlinburg, Tennessee

For More Information Call

(865) 974-9168

May 11, 2001

Region I

Suicide Prevention Conference

Meadow View Conference Center

Kingsport, Tennessee

Contact: Janice Browne

(615) 298-3359

May 11, 2001

Region II

Suicide Prevention Conference

Location TBA

Knoxville, Tennessee

Contact: Janice Browne

(615) 298-3359

May 15, 2001

Regions IV and V

Suicide Prevention Conference

Location TBA

Nashville, Tennessee

Contact: Janice Browne

(615) 298-3359

May 21, 2001

Region III

Suicide Prevention Conference

Location TBA

Chattanooga, Tennessee

Contact: Janice Browne

(615) 298-3359



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A publication of the

Division of

Mental Retardation

Services

Don Sundquist, Governor

Dr. C. Warren Neel, Commissioner

Finance and Administration

Barbara Brent, Deputy

Commissioner, DMR Services

The Tennessee Department of Mental Health and Developmental Disabilities is committed to principles of equal opportunity, equal access, and affirmative action. Contact the department's EEO/AA Coordinator at (615) 532-6580, the Title VI Coordinator at (615) 532-6700 or the ADA Coordinator at (615) 532-6700 for further information. Persons with hearing impairments call (615) 532-6612.



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Central and Regional Information Specialists

PERSON	LOCATION	PHONE NUMBER	FAX NUMBER
Larry Grimes	Central Office-Nashville	(615)532-6545	(615)532-9940
Kay Carlton	Memphis Regional Office	(901)685-3901 Ext.134	(901)685-3919
Elizabeth Gerlock	Nashville Regional Office	(615)231-5033	(615)231-5150
Fred Coe	Knoxville Regional Office	(865)588-0508 Ext.108	(865)594-5180

Toll Free Lines For Complaints or Information, Call

Central Office-Nashville	1-800-535-9725
Memphis Regional Office	1-800-308-2586
Nashville Regional Office	1-800-654-4839
Knoxville Regional Office	1-888-310-4613

Web Site

Commission on Compliance/
Division of Mental Retardation
Services Web Site:
<http://www.state.tn.us/mental2/>

State of Tennessee
Department of Finance and Administration
Division of Mental Retardation Services
Cordell Hull Building, 5th Floor, North
425 Fifth Avenue, North
Nashville, TN 37243